

## **Access Statement – Culzean Castle**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01655 760627
- Site Page [www.campingandcaravanningclub.co.uk/culzeancastle](http://www.campingandcaravanningclub.co.uk/culzeancastle)

### **Your Arrival on Site**

- Train station 4 miles from site. Bus stop is approx. 100m
- There are two brown signs off the A719, one large site sign on entrance
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am
- Overnight parking is available just outside the main site gate.
- Approach road is tarmac
- The visitors parking doubles as the overnight which is 10m from the main gate
- New arrivals should pull up to reception. The surface is tarmac with a ramp and six steps with handrail
- There are no designated accessible spaces but plenty of spaces a short, level distance from the reception
- There is a handrail attached to the reception wall
- There are steps and a gentle incline
- Potted plants along the path

### **Your Check in**

- The reception is clearly signed for arrivals
- Opening hours are 9am-10:30am then 4pm-5.30pm
- For out of ours assistance, there is a bell located on the reception door which is connected to an on duty team member
- Access to reception if via level concrete slabs
- There are no access issues as you enter reception
- Good clear floor space in reception
- There is a low level reception counter

### **Your Pitch**

- Cars can be parked next to most pitches on site
- Four pitches are close to the accessible room
- Hardstanding's are loose, compact smaller gravel
- Many level hardstanding are close to the site road
- Site has a mixture of level and slightly sloping pitches

### **Your Facilities**

- There is a clear tarmac path leading to the facility block
- No steps leading to the block
- There is a gradual incline leading to the block, but it is not steep
- There is level access in to the block
- Two semi ambulant cubicle in both ladies and gents
- All taps are push button in gents and ladies
- Wall hung seats in all shower cubicles
- All showers are push button. Temperatures cannot be adjusted
- All showers have level access, no steps
- There is low level lighting on the outside of the block throughout the night

### **Your Accessible Facilities**

- There is a flat tarmac path leading to the accessible facility
- There is a handrail to the left of the path as you approach the accessible room
- There is flat level access in to the accessible facility
- Doors have RADAR locks
- The toilet has one drop down rail to the left and one wall mounted to the right
- Toilet has a larger flush handle
- There is transfer space to the left
- The washbasin cannot be reached from the toilet
- Taps are lever top
- There is a hand dryer
- There is a full length mirror
- Showers have wall mounted hand rails
- Shower is dial operated
- Shower is open access
- Shower head is height adjustable
- Floor is non-slip
- There is a low level hair dryer
- There is an emergency cord that can be reached from the floor
- The alarm can be heard from the staff pitches and reception
- Low level hooks for towels

### **Your Laundry and Food Preparation Areas**

- There is good level access leading to these areas
- Access is over tarmac
- Taps are push button
- Washing machines are front loading and floor level
- Tumble dryers are stack
- There is a freestanding ironing board
- There are both indoor and undercover outdoor washing up facilities
- Sinks are push button
- There is an outdoor drying area
- Outdoor washing up area has one low level sink

### **Your Recreational Areas**

- There is no indoor recreation area
- There is an outdoor children's play area
- Tarmac sloping path leads the children's play area
- There is one bench overlooking the play area
- Play area surface is rubber
- There is no raised edge surrounding the play area

### **Waste, Fire and Evacuation**

- Small steep ramps leading to all the refuse areas
- Paths are gravel. There are no steps
- Low level fences either side of the path could be used for support
- Most waste containers are waist level, some are full size 1100L commercial bins
- Fire triangles on all water points
- There is unrestricted access to all firefighting equipment over grass
- Fire assembly points are; one in main carpark outside reception, the other is at the children's play area
- Main carpark is gravel, the play area field is grass
- Assembly points are included in the site leaflet, but campers are also informed on arrival

### **Miscellaneous Information**

- There are speed bumps on the site road
- Facility blocks have external wall lights. Rest of the site is lit from bollards
- Reception carpark will hold at least eight cars
- Overnight carpark will hold at least six cars

### **Ready Camp**

- Parking is next to Tents
- There is a path leading to the units
- One step in to each ready camp