

UK CLUB SITES ACCESS STATEMENT

Nairn Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Nairn.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/nairn

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Nairn Camping and Caravanning Club Site
Delnies Wood, Nairn, Inverness, Morayshire, IV12 5NX

01667 455281



About Nairn

Nairn campsite is located off the A96 Inverness to Aberdeen Road approximately 2 miles from Nairn, a lovely seaside town on the Moray Coast. You can walk through the forest to Nairn or cycle along the back road. For those less active there is a bus stop just near the site entrance.

The site is part of Delnies Wood and many of the pitches have pine, larch or birch trees near them. Most pitches are in the sun at some time during the day.

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The site offers a mixture of grass only or grass with electric pitches and though we have no hardstanding pitches we have particularly solid ground.

Mobile phone signal is mixed on site, good with Vodafone, but poor with 3 Network. There is a payphone on site.

Television signal is good on all pitches, but a satellite signal is unlikely.

Your Arrival on Site

The earliest arrival time on site is strictly 1pm. Anyone arriving before this time will be asked to wait in the car park or at the stop sign opposite Reception to avoid congestion occurring on the approach road to site.

Approach surface is tarmac. Site is well signed on the approach to Nairn (see local brown and white camping signs) and also the Camping and Caravanning Club signs.

Arrival surface is level tarmac with one speed hump. There is a stop sign and painted line clear to see and a signpost for reception.

There is an electronic barrier accessed by entering a barrier code into the keypad situated on the right near the barrier. The barrier code is printed on your Site Information Leaflet. The barrier locks automatically at 11pm and unlocks at 7am.

Between these times there is a car park just outside the barrier with pedestrian access to site. There is no further visitor parking available on site.

There is designated accessible parking opposite the reception building and before the barrier. There is a bus stop just outside the site on the A96. This bus stop is on routes to Inverness, Nairn, Forres, Elgin etc as far as Aberdeen.

There is a railway station at Nairn approx. 2.5miles from site where you can also travel to Inverness or Aberdeen.

Accessible taxis can be booked in advance on 01667 451111 (Nairn Taxis) or 01667 459595 (Taxi 24/7 Ltd).



Your Check In

The reception block is the building on the right as you drive in and approx. 40metres before the barrier. The reception is clearly signed.

Access to reception is from the entrance road up a small kerb and via a paved path to the doorway into the recreation room.

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There is a wide doorway with a shallow ridge at the bottom and the door opens inwards into the Recreation Room. The door to reception is on the right as you enter the Recreation Room, and this door also opens inwards. The floor space is free from clutter, however there is a mat outside the reception door.

The reception is open from 9am to 10am and 4pm to 5pm each day.

When reception is unattended see the notice on the outer door for more information. The latest pitching is 8pm.

The staff are not on duty after 8pm but an emergency telephone number is provided for blue light emergencies only after this time. This phone number can be found printed on your Site Welcome Leaflet.

Details of local hospitals, doctors, dentists, and vets can be found on the noticeboard outside reception.



Your Pitch

Grass with electric pitches are available close to the facility block. Should you require a pitch close to the facility block please indicate this when booking and we will do our best to accommodate your request.

Campers can park their car at the right-hand side of the pitch, weather permitting. There is a limit of 1 car per pitch. Additional vehicles can park in the visitor parking, space permitting.



Travelling Around Site

All site roads are compacted gravel.

There is a speed limit around the site of 5mph and there are speed bumps on the entrance/exit driveway and near the barrier. There is no one way system so we do ask that you keep to the 5mph speed limit.

Most of the footpaths throughout the site are gravel. There are no handrails on any footpaths. There is low level bollard lighting on the site roads. A torch is recommended when walking around the site at night.

This is a forest site and there are rabbit holes in the grass areas throughout the site and there are many raised tree roots and tree stumps throughout the site also.



The Facility Block

Block 1

There is a grassed path leading to the facility block. There are two/three steps into each building.

The taps are a mix of turn and push button.

The showers are electric. There is a step (approx. 30cm high) into the shower cubicle.

There is a drop-down seat in each shower cubicle in the dressing area.

The facility block and access are well lit at night.

There is no ramp or turning room in the main facility block for wheelchairs.

Assistance dogs only are permitted in the facility block.

Block 2

There is a forest path leading to this facility block. There are no steps on the pathway however the path is uneven.

There are two/three steps leading into each side of the block itself.

The taps are a mix of turn and push button.

The facility block and access is lit at night.

There is no ramp or turning room in this block for wheelchairs.

Assistance dogs only are permitted in the facility block.



The Accessible Facilities

There are no 'easy access' facilities on this site. The main facility block (block 1) has handrails with the steps but no ramp.



Laundry & Food Preparation Areas

We have no food preparation area on this site.

The laundry is in a dedicated building, near to the play area.

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There is a ramp with handrail up to the laundry door, which opens inwards where there is a mat and there is wheelchair turning within the laundry.

The taps are turn tops on the 2 sinks available for handwashing.

The sinks are 95cm high.

There are two washing machines (1 top loading and 1 front loading) and two tumble dryers (both front loading) – they are not stacked.



Recreational Areas

There is an indoor recreational area. The recreation room is next to the reception office and is accessed via a paved pathway to an external door which opens inwards.

There is a variety of seating, and the floor is a vinyl tiled floor.

There is a table tennis table, a pool table (50p per game) and a television.

A selection of information leaflets and a noticeboard can be found in this recreation room.

There is an outdoor play area. This is situated behind the motorhome service point, with flat, level access over the grass via the gate.

There is seating available near the outdoor play area.

The play area surface is play bark and is surrounded by grass.

There are swings, a Wendy house, a noughts & crosses game, and a toddlers 'bouncy birdy'.



Waste, Water, Fire and Evacuation

There is level access leading to the general and recycling refuse areas, which are situated to the rear of the large brown building in the centre of the site. The path is partly gravel and partly paving. Additional glass recycling bins are located next to the public phone box at the end of the reception building. There is level access across gravel and concrete. There are no handrails at any of the refuse/recycling areas.

The waste containers are 135cm high with top lifting lids.

The glass recycling bins are standard sized domestic wheelie bins.

There is level access to all waste points. Wastewater carriers need to be moved over a ridge of approx. 10cm to be emptied.

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The site has a CDP which is situated at the rear of the large brown building in the centre of the site, near to the refuse area. There is flat level access via a gravel path to a single paved slab at the doorway. The CDP door opens inwards. Containers need to be lifted to a height of approx. 63cm to be emptied.

There are fire triangles and fire extinguishers on site. There is unrestricted access to the firefighting equipment.

There is a fire assembly point in the car park and at the bottom right-hand corner of the site near to the third dog walk exit.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



“This site was very quiet and peaceful. We were sited near the toilet block which was handy and very clean. The showers and dog walk were excellent.”



“We were made to feel very welcome. Facilities are great, very clean toilets and showers. Site is lovely and quiet with nice walks for dogs and a big field for ball games.”



“This site is in a wooded area and is lovely. Facilities are good and clean. Staff are friendly and helpful. Would certainly recommend this site to anybody and we will be returning.”